**IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER**

**THE CITY OF CREEDE**

 **Failure to Distribute Public Notifications or Timely Reports**

Our water system violated a drinking water requirement of providing a Public Notice by the end of September and December in the year 2020. This is in regards to meeting the state requirement of meeting over a 90% completion rate of review and testing of the Backflow Prevention devices and Cross Connection Control devices throughout the City. Although this situation is **NOT** a direct public health risk, as our customers you have a right to know what happened, what you should do, and what we are doing to correct this situation.

By the end of September and December of 2020, we failed to deliver a Public Notice to you and/or certify to the state drinking water program that we had done so. We also failed to notify you of this situation in a timely manner. We realize the importance of communicating water quality information to you along with the efforts we take to ensure the water provided to our customers is safe to drink. Please keep in mind that there is **NO** issue with the Public Water System directly at this time. Although without verifications of backflow preventers being used and/or cross connection controls not being evident, there is ultimately a potential for back siphoning into the water system, thus creating an issue.

**What does this mean? What should I do?**

* If you have a single-family residential home, there is nothing you need to do at this time**.** If a situation arises where the water is no longer safe to drink, you will be notified within 24 hours.
* If you own and/or have 2 dwellings on your lot, or have a non-single-family residence (or business), you will need to contact the Public Works Dept. in order to verify if a Backflow prevention device or a cross connection control device is required at your particular location.

**\*\*\*\*Please note: if you have already completed a Backflow Prevention/Cross Connection Control Survey, or a representative from the Public Works Dept. has visited your location in 2020, you have already successfully completed this requirement and need not do anything at this time\*\*\*\***

**What is being done?**

* This Public Notice has been completed and distributed to all public water customers within the City of Creede
* The Public Works Department will be working with non-single- family residences and/or businesses within the City to review the Backflow Prevention and Cross Connection Control Devices program to verify if anything is needed at each location. Anticipated completion is November 19, 2021.

Anticipated mailing of this Public Notice is **03/31/2021**. For more information, please contact Public Works Director **Scott Johnson** at **publicworks@creedetownhall.com** or **719-658-2276 x4**, or at Town Hall located at **2223 N. Main Street, Creede, CO 81130**.

This notice is being sent to you by: City of Creede – PWSID# CO-0140500

Date distributed: **03/31/2021**